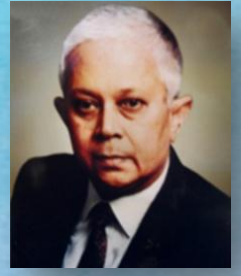




B.M.S EDUCATIONAL TRUST



B.M.S COLLEGE OF LAW

Bull Temple Road, Basavanagudi, Bengaluru - 560019

**Consumer Law, Advocacy and Research Centre
(CLARC, BMSCL)**

***One day National Level Multidisciplinary
Conference***

ON

**“Protection of Consumer Rights during the
COVID-19 Pandemic”**

Organized

In Collaboration with

**Consumer Rights, Education and
Awareness Trust (CREAT)**

Date: 20 November, 2020

An IQAC Initiative

About B.M.S COLLEGE OF LAW

B.M.S College of Law was established in the year 1963 by Sri. B.S. Narayan, Donor Trustee, BMSET, under the aegis of B.M.S Educational Trust. The Trust is named after Dharmaprakasha Rajakaryaprasaktha Sri. B. M. Srinivasaiah, whose vision brought about the foundation of the first private Engineering College in the State of Karnataka. The College offers B.A. LL.B., B.Com. LL.B. and LL.B., 5 & 3 -Year Degree Programme.

The College is affiliated to Karnataka State Law University (KSLU) and is approved by the Bar Council of India, New Delhi. With an aim of imparting quality legal education, B.M.S College of Law has a strong foundation and infrastructure with highly qualified and dedicated team of faculty committed to providing world class learning experience. Eminent Alumni of the institution form a strong professional network and work tirelessly to contribute back to the Institution.

The institution boasts of a spacious library with a collection of books and journals updated periodically. The Moot Court training provided by the college, effectively equips the students in enhancing their litigating skills. The training and placement cell of college assists the students in obtaining timely allotment for the mandatory internships in leading NGOs, Corporate and Law firms. The cell also takes initiative in conducting placement related activities such as training programs, mock interviews, general aptitude and group discussion with special emphasis on soft skills, ethics and professionalism to promote rate of employability.

About CLARC

The Consumer Law, Advocacy and Research Centre [CLARC] was established in 2019 by BMSCL with the assistance of CREAT. The primary object of CLARC is to help students and faculty of BMSCL understand the emerging trends in the field of consumer protection. CLARC seeks to achieve this objective through conducting independent research, field studies, dissemination of information, publications, organising seminars and workshops. CLARC also intends to widen its network by involving other stakeholders and the general public. CLARC has already made a beginning by organising short term courses on Consumer Protection Act, Public Service Guarantee Laws, Right to Information etc. The Centre, in association with Citizens Voluntary Initiative for the City (CIVIC) and Consumer Rights Education and Awareness Trust (CREAT) organized National Consultation on Transparency and Accountability in the Paradigm of Urban Governance on 18/02/2020 and also conducted one day training programme on SAKALA on 19 March, 2020 in collaboration with Consumer Rights Education and Awareness Trust (CREAT). A small documentation Centre has been established wherein books, journals and other materials on various topics like law, consumer protection, food safety etc. are made available in the Centre.

About CREAT

The Consumer Rights, Education and Awareness Trust [CREAT] is a consumer advocacy group based in Bangalore. CREAT was established in 1994 and is actively engaged in promoting and strengthening the voice of the consumers. CREAT has been representing consumers in various policy making and advisory bodies. It has collaborated with various institutions and colleges and has been recognized as knowledge partner. CREAT is also focusing on grass root level consumers and other social groups. Going beyond consumer rights, CREAT is also working in the area of governance, regulatory affairs, citizen's right to public services, Right to Information etc. It has promoted the formation of Voluntary Consumer Action Group [V-CAN] a network of over 30 civil society groups spread across Karnataka. CREAT works closely with BMSCL.

Objectives of the Virtual Conference

On 15th March 1962, speaking on the Bill of Consumer Rights, John F Kennedy, the then President of the US, said that 'Consumers, by definition, include us all. They are the largest economic group in the economy, affecting and affected by almost every public and private economic decision. Two-thirds of all spending in the economy is by consumers. But they are the only important group in the economy who is not effectively organized, whose views are often not heard'. Things have not changed much in the last six decades. The reasons are not lack of laws or legislations, but lack of a strong consumer voice.

The Government of India in its enthusiasm to protect consumer has enacted several laws covering food safety, weights and measures, misleading advertisements, drug safety and the like. The most far reaching law is the Consumer Protection Act, enacted in 1986. A new law on consumer protection (The Consumer Protection Act, 2019) has been enacted during 2019 which takes into account the enormous challenges that the market has witnessed in the recent past. Issues like product liability, e-commerce, mediation etc. have been included in Consumer Protection Act, 2019.

The entry of e-commerce on a large scale has put the consumers on a different footing. While the digital economy has brought many advantages to the consumers, it is also threatening the rights of the consumers like data privacy, etc. For the past few months, the whole world is in the grip of Covid-19, a pandemic which has derailed the entire economy. Governments across the world are struggling to protect its citizens from the onslaught of the pandemic. Reports indicate that the market is taking advantage of the crisis at the cost of consumer safety and consumer protection.

It is in this background, the conference on '**Protection of Consumer Rights during the COVID-19 Pandemic**' is being organized by the college virtually. The conference aims to bring scholars, activists, researchers, students and other stakeholders who will deliberate on various aspects of the Consumer Protection Act, 2019 keeping in view the main theme of the conference in view.

Call for Research Papers

The conference organizers invite original research papers related to protection of consumer rights which will help in bringing necessary changes in consumer laws. The research paper shall be based on the doctrinal, theoretical and empirical study supported by references. The sub themes of the conference are as follows:

Sub Themes:

- Impact of pandemic on supply of essentials commodities
- Consumer protection and e-commerce
- Product liability under the Consumer Protection Act, 2019
- Unfair trade practices during the pandemic
- Consumer behaviour in times of pandemic
- Performance of the State during pandemic v. Consumer Interest
- Role of ADR mechanism in resolving consumer disputes
- Misleading Advertisements
- Role of NGOs in empowerment of consumers
- Health and safety of consumers
- Consumer Grievance Redressal Forums

Submission Guidelines

Scholarly articles are invited from all the disciplines of law and social sciences related to the above mentioned sub themes and any issues related to consumer rights. The research article shall consist of an abstract of 300 words and key words. The length of the full paper should not exceed 3000-4000 words, including footnotes and submitted in Microsoft Word Document. The main text should be in Times New Roman with font size 12 with line spacing of 1.5, the footnotes should be in Times New Roman, font size 10 with spacing of 1.0. One inch margins should be maintained on all four sides. Citation Style: Bluebook Method.

Publication

Papers will undergo a double-blind review process and will be published in reputed Multi-disciplinary journal after fulfilling the submission guidelines and plagiarism check.

Journal Name: International Journal of Advance and Innovative Research (ISSN 2394-7780).
Impact Factor:7.36

Who can Participate

Academicians, Advocates, Professionals, Research Scholars, Students, Social Activists. E-Certificate shall be issued to all the participants.

Authorship

Co-authorship is permitted to a maximum of two authors. However, both authors need to register separately. In case of co-authorship, at least one author must attend the conference to present the paper virtually. Please note that registration fee once paid will not be refunded under any circumstances.

Registration Form Link: <https://forms.gle/vgGJDWCtuaDd8oBW7>

Registration Fee details

Paper Presentation and Publication: Rs.2500/- (Per Author)

Conference Participation is Free

Mode of payment

Registration amount can be paid through NEFT/ DD drawn in favour of 'The Principal, B.M.S College of Law'. Payable at Allahabad Bank, Basavanagudi Branch, Bangalore.

A/c Name : B.M.S College of Law

Bank. : Allahabad Bank

Branch. : Basavanagudi

A/c No. : 20022950403

IFSC Code : ALLA0210326

Important Dates

Conference Date	20 November, 2020
Last date for Submission of Abstract	25 October, 2020
Intimation of acceptance of Abstract	31 October, 2020
Last date for Registration	03 November, 2020
Last date for Submission of full paper	10 November, 2020

Conference Directors

Dr. Anitha D'Souza Principal, BMSCL	Sri. Y G Muralidharan Founder, CREAT
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Conference Coordinators

Dr. Veerabhadraiah C	Associate Professor	7338012553
Dr. Gayathri Bai S	Assistant Professor	9535155616

Technical Team

Dr. Shreekara K	Assistant Professor
Sri. Muthuraj	System Administrator

Student Coordinators

Ms. Esha Shah	9538134345
Mr. Sriram S	9494394801
Ms. Moushami Nayak	9844018871
Ms. Mona C	8861876669

Faculty Coordinators

Dr. Sujatha S	Dr. Roopa S
Sri. Kanya Naik	Sri. Abhishek Sharma P
Dr. Sathish K.S	Smt. Ramya K
Dr. Nalini R	Smt. Tara Gopinath
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Ms. Malvika Singh	Sri. Rajiv Gopinath
Smt. Prathibha Singh	Ms. Rachana L
Sri. Manohar L. Bhat	Smt. Guruvinder Kaur
Sri. Raghuveer R Sattigeri	Sri. Ankit A. Shripatwar

Notes:

- All accepted articles will be published. Only those registering before deadline, shall receive journal and certificate on the day of conference. Articles/ Registration received after deadline will be eligible for Publication in the next issue of the Journal.
- The Conference will be held virtually through Cisco Webex platform. Certificate will be issued to the participants who attend all the sessions and submit feedback form which will be shared at the end of each session.

Send your abstract/Article/ queries on Email

consumercentre@bmscl.ac.in

For any other details contact coordinators