















#### **SUMMARY**

The banking and insurance sector has been experiencing a rapid growth and development in today's challenging and changing economic environment. As a result of the merging global financial markets, enhanced and rapid flow of information, development of new technologies as well as expansion and evolution of banking as well as non-banking activities, the insurance industry has been experiencing enhanced and improved channels of distribution.

The 5th Global Bancassurance Summit will bring together leading bancassurance experts, to share their best practices and experiences in the industry. The first day of this summit will focus on the latest trends in bancassurance and building strong and sustainable business model as a prerequisite for long term success. Our renowned speakers will share the most relevant components which are necessary to boost growth, to enhance profitability, and to improve customer experience.

The second day of the summit will focus on reviewing real case studies on the use of Artificial Intelligence as well as advanced technologies such as analytics & big data, and their impact on customer retention.

Furthermore, we will hear the Insurtech insights and how they are becoming a game changer and reshaping the world of Bancassurance. The secret of successful alliances will be elaborated in one of our panels, where the participants will discuss how banks and insurance companies can cooperate and create customer value as a prerequisite for success!

Join us in Berlin for the bancassurance event of the year!

Yours Sincerely,

Meriem Seghir
Senior Conference Producer



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#### WHAT TO EXPECT:

- ✓ Bancassurance transformation ✓ Latest Challenges and Trends ✓ Fashion Distribution Models
  - ✓ Digitization
     ✓ Methodologies and Strategies for a sustained growth
     ✓ Customer Experience & Customer Retention
     ✓ Digital Channels (Sales & Marketing)
  - ✓ Personalization in Bancassurance
    ✓ Al Power
    ✓ The use of Big Data & Advanced Analytics
    - ✓ CyberSecurity 
       ✓ Secret of Successful Alliances 
       ✓ InsurTech Impact





100+
DELEGATES



30+
COUNTRIES PRESEN

80% C-LEVEL & BOARD





40% Banks

30% Insurance

20% Solution Providers & Consultancy

10% Others

- Keynote Presentation
- Networking Sessions
- Panel Discussions
- Sessions Interactive Meetups

### **SPEAKERS 2019**



CHRISTOPH CARL
Head of Bancassurance Projects
Allianz



**DOMINIK STREBEL**Head of Partnership Development
Generali



SEBASTIAN LANGREHR
Head of Digital Bancassurance
Friendsurance



CARLO BARBERA
Director Central
UBI Bank



ANNE FISCHER
Counsel
Allen & Overy LLP



**ÂNGELO GUERRA VILELA**Senior Director - Country Head of Digital
Ageas

### **SPEAKERS 2019**



ALEXANDER BOJER
Founder
Anivo



Swedbank 🐵



VIG.

MASSIMO PALMAS
Head of Product Portfolio Management
Swedbank





THOMAS HEISSMEYER
CSO Insurance
enowa AG



VINEET JAISWAL Head of Bancassurance National Bank of Oman



TOLGA GUNES
Head of Bancassurance
Aksigorta



OLIVER NAUTH
Head of Sales & Strategy
Lifestyle Protection

### **SPEAKERS 2019**



DAVOR GAŠPARAC Head of Group Corporates Division Erste Group IT



BHARATH VENEPALLY
Head Affinity and Partnerships
RSA



KONSTANTINOS ISSAIAS

Partner

KG Law Firm



MANUEL HOLZHAUER

Managing Director
InsurTech Hub Munich



FRANCESCO PASSERA
Associate Partner | McKinsey &
Company



ESBEN SEYFFART SØRENSEN

Head of Sales

Penni.io



FABIO ZAMPAGLIONE
Head of Wealth and Welfare
Coordination
UBI Banca



RALF WIDTMANN
Founder & Managing Director
Riskine

**08:20** Registration & Welcome Coffee 08:50 Opening Remarks From the Chairman CARLO BARBERA, Director Central, UBI Bank

#### **SESSION I: PRODUCT OVERVIEW** AND SCOPE OF BANCASSURANCE

09:00 - 10:30

**BANCASSURANCE OVERVIEW: BEST PRACTICE, TRENDS** AND INNOVATION 09:00-09:30

MASSIMO PALMAS, Head of Product Portfolio Management, Swedbank

» PRODUCT DEVELOPMENT DRIVEN BY CUSTOMER **SATISFACTION** 09:30-10:00

CARLO BARBERA, Director Central, UBI Bank FABIO ZAMPAGLIONE, Head of Wealth and Welfare Coordination, UBI Bank

» IS DIGITAL BANCASSURANCE SUBSTITUTING OR SUPPLEMENTING TRADITIONAL BANCASSURANCE? A **LEGAL VIEW** 10:00-10:30

ANNE FISCHER, Counsel, Allen & Overy LLP

10:30 - 11:00 | Refreshments & Coffee Networking Break

### **SESSION II: RETHINK YOUR DISTRIBUTION MODEL: IT'S A NECESSITY, NOT AN OPTION!**

11:00 - 12:30

PARTNER SHIP MODELS ENABLED BY DIGITAL **BANCASSURANCE** 11:00-11:30

**DOMINIK STREBEL**, Head of Partnership Development, **Generali** 

» DIGITAL BANCASSURANCE STRATEGY: PRACTICAL CASE OF LEVERAGING ON A SUCCESSFUL PARTNERSHIP 11:30-12:00

**ÂNGELO GUERRA VILELA**, Senior Director - Country Head of Digital, Ageas

WHY MASTERING THE OMNI-CHANNEL GAME IS A **CRUCIAL THING?** 12:00-12:30

HANNES GÜRTL, Bancassurance in Southeastern Europe VIG

12:30 - 13:30 | Lunch Break Great opportunity to interact with market leaders in a relaxing environment



## SESSION III: BOOSTING BANCASSURANCE GROWTH: KEY TOOLS

13:30 - 16:30

» ANIVO: BANCASSURANCE AS A SERVICE - A NEW APPROACH THAT WORKS 13:30-14:00

**ALEXANDER BOJER, Founder, Anivo** 

» AUGMENTING BANCASSURANCE GROWTH THROUGH EFFECTIVE CUSTOMER SEGMENTATION 14:00-14:30

VINEET JAISWAL, Head of Bancassurance National Bank of Oman

- » RETHINKING BANCASSURANCE INSURANCE IN THE ECOSYSTEM BANK 14:30-15:00
- ✓ Successful model HDI Germany Bancassurance
- ✓ Our path to digital transformation
- ✓ Smart business models for the future

**OLIVER NAUTH, Head of Sales & Strategy** 

**Lifestyle Protection** 

15:00 -15:30 | Refreshments & Coffee Networking Break

» BANCASSURANCE ECOSYSTEM: A PERSPECTIVE INTO VARIOUS MOVING PARTS IN BANCA ASSURANCE PARTNERSHIP MODEL 15:30-16:00

**BHARATH VENEPALLY, Head Affinity and Partnerships, RSA** 

» PENNI CONNECT

16:00-16:15

ESBEN SEYFFART SØRENSEN, Head of Sales, Penni.lo

» THE DIGITALIZATION TRILEMMA MANUEL HOLZHAUER, Managing Director, 16:15-16:30

InsurTech Hub Munich

16:30 Chairman's summary & closing remarks

16:40 End of Conference Day I

### <u>DAY II</u>

**08:20** Registration & Welcome Coffee **08:50** Opening Remarks From the Chairman **CARLO BARBERA**, Director Central, **UBI Bank** 

### SESSION IV: THE NEW DIGITIZED WORLD OF BANCASSURANCE

09:00 - 14:00

» PERSONAL AND DIGITAL – CUSTOMER CENTRIC BANCASSURANCE 09:00-09:30

CHRISTOPH CARL, Head of Bancassurance Projects, Allianz

» HOW AI IS TRANSFORMING BANCASSURANCE STRATEGIES? 09:30-10:00

TOLGA GUNES, Head of Bancassurance, Aksigorta

» ONE-STOP-SHOPPING: REACHING NEW MARKETS WITH A FULLY-AUTOMATED ENDZEND PAYMENT PROTECTION SOLUTION 10:00-10:30

THOMAS HEISSMEYER, CSO Insurance, enowa AG

10:30 - 11:00 | Refreshments & Coffee Networking Break

THE USE OF BIG DATA & ADVANCED ANALYTICS

11:00-11:30

**SEBASTIAN LANGREHR**, Head of Digital Bancassurance, **Friendsurance** 

» OPPORTUNITIES AND THREATS OF COOPERATION BETWEEN INSURTECHS AND BANKS/INSURANCE INSTITUTIONS 11:30-12:00

**DAVOR GAŠPARAC**, Head of Group Corporates Division, **Erste Group IT** 

» DIGITAL REFINEMENT: NEW OPPORTUNITIES FOR GROWTH IN BANCASSURANCE CHANNELS 12:00-12:30

FRANCESCO PASSERA, Associate Partner, McKinsey Company

12:30 - 13:30 | Networking Lunch
Great opportunity to interact with market leaders in relaxing
environment

» BANCASSURANCE IN GREECE

13:30-14:00

KONSTANTINOS ISSAIAS, Partner, KG Law Firm

» TBC 14:00-14:30

**RALF WIDTMANN**, Founder & Managing Director, **Riskine** 



## SESSION V: PANEL DISCUSSION: HOW TO STAY ON THE GROWTH PATH

14:30 - 15:00

WHY DIGITIZATION IS A CORE INGREDIENT
OF GROWTH?
HOW TO MEET YOUR CUSTOMER EXPECTATION?

**OLIVER NAUTH, Head of sales & Strategy, Lifestyle Protection** 

15:00 Conclusions & Remarks from the Sessions

**15:15** End of Conference

### enowa.

The German consultancy enowa uses its deep insights from more than 25 years of industry expertise together with modern technologies and methods of software engineering to master the digital transformation of insurance companies along their value chain. With specialized services, enowa enables insurance companies to execute sustainable digitalization strategies: from conception of project implementation through rollout.

In addition, enowa offers specific standard software solutions such as RESY – the standard policy management system for payment protection insurance.

With more than 200 employees in Germany and more than 300 employees worldwide, enowa is a medium-sized, international partner for medium-sized and large companies in the insurance industry. The company's headquarters are in Rottendorf near Würzburg, Germany. German offices are located in Munich, Hamburg, Dusseldorf and internationally in Basel (Switzerland), Vienna (Austria), Shanghai (China) and Baltimore, Philadelphia, Los Angeles (USA).

www.enowa.ag



Founded in Zurich in 2015, the Insurtech Anivo provides insurance companies, banks, telecommunications providers and ecosystems with a technology platform for rapid market introduction and highly efficient distribution of innovative insurance products.

If required, Anivo develops new insurance solutions together with the involved project partners. The implementation and international roll-out of complex insurance products is based on AnivoCore, the company's own multitenant white label distribution platform. A service team of proven insurance experts is able to provide highly efficient customer advice and sales using

state-of-the-art video technology. Products, operating software and processes are optimized during ongoing operations.

The Anivo Bancassurance solution enables banks to easily expand their service portfolio with innovative insurance products. With Anivo, established insurers can place new insurance products on the market within a few weeks without burdening their own IT resources, thus significantly shortening their innovation cycles.

### **ALLEN & OVERY**

At a time of significant change in the legal industry, Allen & Overy is determined to continue leading the market as we have done throughout our 88-year history.

To support our clients' international strategies, we have built a truly global network now spanning 44 offices in 31 countries. We have also developed strong ties with relationship law firms in over 100 countries where we do not have a presence.

This network makes us one of the largest and most connected law firms in the world, with a global reach and local depth that is simply unrivalled.

# McKinsey & Company

We help organizations across the private, public, and social sectors create the change that matters. We have always helped our clients identify and set the direction toward their most important goals. Today, we go further: working together to turn these ambitious goals into reality.

From the C-suite to the front line, we partner with our clients to transform their organizations in the ways that matter most to them. This means embedding digital, analytics, and design into core processes and mind-sets; building capabilities that help organizations and people to thrive in an ever-changing context; and developing excellence in execution to ensure

that actions translate into outcomes, quickly and sustainably.

With exceptional people in 65 countries, we combine global expertise and local insight to help you create the change that truly matters.



For more than 50 years KG has been the preferred choice for US and European international law firms seeking local legal counsel in Greece capable for delivering legal services at the most demanding international standards of professional quality and client service. We continue to develop and sustain multi- generational relationships with high-profile partners in major international and global law firms, as well as the exchange of expertise and intellectual capital that only such enduring relationships can produce.

Our partners and lawyers are prominent participants in international practice law institutions and networks, such as the International Bar Association, the American Bar Association, the Antitrust Alliance, the Employment Law Alliance, the European Employment Lawyers Association, the International Fiscal Association, etc. and frequently publish in major international journals and books.

KG is a founding member of South East Europe Legal Group (SEE Legal) – www.seelegal.org, a regional alliance of major law firms from 12 countries in South East Europe, established in 2003. Working together on cross border transactions, SEE Legal is the largest local legal team in South East Europe, with more than 450 lawyers organized in cross - jurisdictional practice groups.

## penni.io

Penni Connect is a technology platform built for digital insurance distribution. The legacy integration framework ensures fast speed to market in launching new insurance distribution channels. Penni Connect provides agility and flexibility via APIs so you can respond quickly to the customers' needs.

We know that core insurance systems are a key challenge when transitioning to digital sales. Penni Connect solves that challenge.

### riskine

Our mission is to create the customer centric advisory of the future with and for our financial industry partners.

riskine develops digital advisory processes for leading insurances and banks. Our digital advisory tools support risk identification, determination of customers' demands and needs and product recommendations through a comprehensive algorithms-based analysis.

The core of our solutions is our technology, which is based on graph databases & algorithms. The interaction of the algorithms in the calculation kernel with the conversation model in the graph databases enables intelligent digital conversations. Due to our innovative solution, we are listed in the prestigious Gartner report "Cool Vendors in Insurance, 2018".



Founded in 2017, the InsurTech Hub Munich e.V.(ITHM) is a non-profit association with currently 14 insurance members (e.g. Allianz, Munich Re, Generali and many others) as well as cross-industry partners Roche and PwC. It is an entrepreneurial platform that attracts, inspires and organizes key players and disruptors across industries and technologies to collaborate on ground breaking, innovative insurance products and services - revolutionizing the future of Insurance. Challenging the status quo, startups, corporates, top universities, research centers, investors and the government have committed to building a safer future together.

ITHM hosts events, frequent networking opportunities, knowledge-sharing workshops or meetups, partners with internationally renowned events, like the DIA Conference – and most importantly, two different international accelerator programs, all to bring innovators and corporates in the insurtech world together. W1 Forward InsurTech Accelerator is designed to make early stage startups market- and investor-ready. Once startups have reached a later stage, InsurTech Europe powered by Plug&Play assists them in the scaling phase. ITHM is one of twelve de:hubs funded by the Digital Hub Initiative of the German Federal Government.



### **PREVIOUS EVENTS**

















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#### **PREVIOUS SPEAKERS**























































#### SUPPORTED BY

































## Berlin



Berlin's combo of glamour and grit is bound to mesmerise all those keen to explore its vibrant culture, cutting-edge architecture, fabulous food, intense parties and tangible history.

Bismarck and Marx, Einstein and Hitler, JFK and Bowie, they've all shaped – and been shaped by – Berlin, whose richly textured history confronts you at every turn. This is a city that staged a revolution, was headquartered by Nazis, bombed to bits, divided in two and finally reunited – and that was just in the 20th century! Walk along remnants of the Berlin Wall, marvel at the splendour of a Prussian palace, visit Checkpoint Charlie or stand in the very room where the Holocaust was planned. Berlin is like an endlessly fascinating 3D textbook where the past is very much present wherever you go.

When it comes to creativity, the sky's the limit in Berlin, which is one of Europe's big start-up capitals. In the last 20 years, the city has become a giant lab of cultural experimentation thanks to a spirit that nurtures and encourages new ideas as well as to once abundant space and cheap rent. Although the last two of these are definitely a thing of the past. Top international performers still grace Berlin's theatre, concert and opera stages; international art-world stars like Olafur Eliasson and Jonathan Meese make their home here; and Clooney and Hanks shoot blockbusters in the German capital. Highbrow, lowbrow and everything in between – there's plenty of room for the full gamut of cultural expression.

Berlin is a big multicultural metropolis but deep down it maintains the unpretentious charm of an international village. Locals and expats follow the credo 'live and let live' and put greater emphasis on personal freedom and a creative lifestyle than on material wealth and status symbols. Cafes are jammed at all hours, drinking is a religious rite and clubs keep going through the weekend into Monday. Size-wise, Berlin is pretty big but its key areas are wonderfully compact and easily navigated on foot, by bike or with public transport



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